



NPOA BULLETIN

NPOA Bulletin 2nd Quarter 2024

The NPOA Board of Directors, the ARB, and the Operations Manager are working together to maintain our beautiful community and facilitate needed improvements in Pinehurst National No. 9. Some exciting updates and important reminders are outlined below.

New Operations Manager



The NPOA Board would like to congratulate Jim Kelso, former Security Chief, on his new role as Operations Manager of Pinehurst National No.9 and its associated NPOA. The Board received over twenty-five applications for the position, and the top five applicants were interviewed by four NPOA Board Members. Although several candidates were really great, Jim's resume, previous neighborhood experience, and passion for our community pushed him to the top of the list. The decision was unanimous, and the Board feels very confident that Jim will be successful in his new role.

Jimmy Paulk, the previous General Manager, retired with five years of service on May 30th, 2024. The Board would also like to thank Jimmy for his hard work and dedication to the NPOA Board, the ARB, and the community during his years of service.

Of note, the Board has consolidated the two previous General Manager and Security Chief leadership roles into a single Operations Manager position.

Security Updates



The NPOA Board would also like to congratulate Anna Debreczeni for her promotion to Security Lead. Anna has worked as a Security Guard in National No. 9 for 2 years and has always had a welcoming smile for homeowners and guests entering our neighborhood. Anna will report to Jim Kelso in his role as Operations Manager.

Bobby McDuffie and Tammy Lewis were also newly hired as guards at the gatehouse. Please ensure to say hello and welcome our new Security staff members.

Maintenance News

The Maintenance Team has worked diligently over the past few months prepping and beautifying our community for the U.S. Open. The team added new flowers and shrubs to the front entrance in addition to new mulch. James Spivey, a recent new hire has also joined the Maintenance Team. Please ensure to say hello to him as well.

We'd also like to give a "shout out" to the wonderful ladies in our neighborhood who work hard at keeping our back gate beautiful and welcoming by planting flowers and placing seasonal decorations. These special women do this on their own accord and at their own expense. Thank you!



Communication

Each quarter, the NPOA Board sends out a bulletin and often times a "Constant Contact" message throughout the month to communicate news, alerts, and events to the community. If you are not receiving communication, please send updated email

addresses to Jim Kelso, Operations Manager, at j.kelso@thenpoa.org, and he will update that information within the system. Please reach out to neighbors you may know who are not receiving these communications as we'd like to reach everyone. To date, there is only a 75% open rate of the disseminated messages.

124th U.S. Open



The 2024 Pinehurst U.S. Open was a huge success and a welcomed event for many. This U.S. Open marked the 25th anniversary of the moment Payne Stewart won the Open in 1999. Many people came from afar to see and participate in this event. Numerous Pinehurst National No. 9 neighbors volunteered for the event and others rented their homes to guests and golfers. This is certain to become a common theme for future golf events and tournaments in our beautiful area. Thomas J. O'Toole Jr, the former USGA President said it best about our community when he stated, "Pinehurst has elevated itself to one of the great and historic places for golf in this country".

Pinehurst Country Club and Resort Reminder

Again, Pinehurst Country Club would like to remind all Pinehurst National residents that the golf courses and ponds within our community are private property owned by the Pinehurst Country Club. Residents and their guests should know that that holes on the golf course should not to be used as a driving range, and the course is not to be used for walking, biking, jogging, or walking pets during golfing hours from 6:30 am to 8:00 pm, as this is a personnel safety issue. Pinehurst Country Club staff have been instructed to remove anyone they see on the course involved in any of the above activities during golfing hours. This also includes anyone fishing in the ponds on Holes 2, 4, 9, 10, and 18. The NPOA Security Team has also been asked to enforce these rules on behalf of Pinehurst Country Club.

ARB Request

Currently the Architectural Review Board (ARB) has an opening. If anyone is interested in serving the community and assisting with keeping our neighborhood one of the most beautiful in Pinehurst, please contact Tom Hughes, ARB Chairman, at t.hughes@thenpoa.org. ARB members typically serve a three-year term and there are no specific qualifications to serve on the Board. The ARB typically meets twice a month with each meeting lasting from one hour to one and a half hours.

Town of Southern Pines Request

The Town of Southern Pines requests that trash and recycling be put out on Tuesday night or Wednesday morning *no later than 7:00 am* on pickup day. Some residents have been putting these items out as the truck was approaching or passing and have flagged the truck down to come back. The Town of Southern Pines says they will no longer backtrack; therefore, to ensure pickup, please have everything out to the road no later than 7:00 am on the Wednesday morning of pickup day. Information about trash, recycling, and yard debris can be located on the Town of Southern Pines website.



<https://www.southernpines.net/226/Trash-Recycling-Yard-Debris>

With regard to yard waste, residents are reminded that yard waste debris should not be put out any earlier than the Saturday before the scheduled debris pick-up. This includes large items such as tree limbs, bush clippings, or large piles of yard waste that will not fit in a yard waste container. Small yard debris should be placed in a yard waste container to keep our streets and neighborhood looking pristine. When it is placed by the road and not in a container, the “claw” on the truck damages the ground and pine straw leaving areas for water to puddle. In addition, it results in our Maintenance Team having to fill in those spots with dirt and pine straw. It would be greatly appreciated if everyone complied with this rule. In addition, all yard waste containers must have “Yard Waste Only” stickers on each side of the debris bin. “Yard Waste Only” stickers may be picked up in the Security House.

