



NPOA BULLETIN

NPOA Bulletin 3rd Quarter 2024

The NPOA Board of Directors, ARB, and Operations Manager are working together to maintain our beautiful community and facilitate needed improvements in Pinehurst National No. 9. Some exciting updates and important reminders are outlined below.

Operations Manager News

Jim Kelso has done a great job transitioning from Head of Security to Operations Manager. He would like to thank everyone for their patience during this changeover. Jim would also like residents to know if they have any paperwork such as ARB forms, AWID forms, etc. to park and come inside the gatehouse to drop them off. Stopping at the side door upon exiting the property is dangerous, causes traffic to backup, and is prohibited.

In addition, any letters or packages that need to be sent out (or picked up) by residents needs to occur at the resident's home, not at the gatehouse. For liability reasons, security will no longer accept letters or packages on behalf of the residents.

Security Notes

Currently, the NPOA Security Team is short staffed one part-time position. With this in mind, they ask that all residents be patient when calling the gatehouse as the call may not be answered on the first ring; however, if a message is left, they will return the call as quickly as possible.

Additionally, please remind visitors, vendors, and contractors to enter through the front gate at 2350 Midland Rd so they can be checked in properly, not the back gate where their GPS might direct them.

Finally, Security would like all residents to be mindful of stop sign areas and to obey the speed limit throughout National as many residents walk, bike, and jog throughout the day and evening. Let's keep our neighbors and children safe.



Maintenance News

At the current time, Landscape & Maintenance is also short staffed one part-time employee. The crew asks the community to please be patient when it comes to the property being maintained as timely as it has been in the past. The Operations Manager is working diligently to refill all open positions.

In addition, this year has brought about several interesting, and disturbing, “bug” events. In the spring a rare double-brood cicada event occurred. One group of cicadas emerged from the ground after 13 years and the other after 17 years. Unfortunately, another event taking place now is army worms. Numerous resident’s yards have become the eating ground of these voracious caterpillars which can destroy a yard within a few days. They have also wreaked havoc on the greens. Bug service providers can spray for army worms, but residents must call them to come out immediately once “brown spots” are noticed on the lawn.



Communication

A repeat reminder that the NPOA Board sends out a quarterly bulletin and often times several “Constant Contact” messages throughout the month to communicate news, alerts, and events to the neighborhood. If you are not receiving communication, please send updated email addresses to Jim Kelso, Operations Manager, at j.kelso@thenpoa.org, and he will update that information within the system.

In addition, the NPOA also disseminates information to the neighborhood on the NPOA website (thenpoa.org). This is the location where NPOA and ARB Board members and Officer names and emails may be found. Additionally, NPOA and ARB meeting minutes, financials, and current and past bulletins may also be located on the website. The resource page includes Rules and Regulations, DCR’s and Bylaws, ARB forms, and a resident’s directory. Please visit the site to become informed and educated about our community.



NPOA Board News

Although it is a little early to be thinking about new members for the NPOA Board next year, please send your Bio to Kim Grant, NPOA Communications Officer, at k.grant@thenpoa.org if interested. NPOA Board members typically serve a three-year term and there are no specific qualifications to serve on the Board aside from having a desire to serve your community with integrity and transparency. The NPOA Board typically meets once a month for an hour and a half.

Currently there is an eleven-person Board as Blaine Riney and Kim Grant stayed on to serve an additional year; therefore, in March four members will come off the Board leaving four open spots for new members.

ARB News

The ARB is happy to announce they are back to full capacity after bringing on Angelo Baio as their newest member. He and his wife, Lorraine, have lived in National for two years, and he is excited to serve his community.

The ARB meets twice a month, but they are constantly reviewing projects between meetings, especially projects that may be time-sensitive. However, please be mindful of submitting applications to allow the ARB adequate time to properly review the project before scheduling contractors for work so they are not turned away at the gate.

Town of Southern Pines Info

Starting January 1, *recycling* in Southern Pines will be by subscription service only, with an additional \$10 to be charged to the utility fee. This service will be every-other-week for residents and small business owners. Customers must “opt-in” to receive this service. Customers who opt-into the service will receive one free 95-gallon recycling cart, with an additional cart available for \$75. This means the smaller recycling bins will no longer be used or picked up. The Town of Southern Pines will start using a truck to collect recycling items in the new bins in an effort to streamline the process.

A schedule for recycling collection will be determined sometime in December. Be mindful that garbage and yard waste pickup days will *not* change. To learn more and to “opt-in”, go to <https://sopinesnc.info/recycle>



Changes to Curbside Recycling

- Opt-in for recycling
- \$10 per month
- Every other week
- Glass is back!
- Starts Jan 1, 2025



What can I recycle curbside in Southern Pines?

- **GLASS RECYCLING** (Beginning Jan 1, 2025): Includes all **CLEANED** glass bottles and jars. No lightbulbs, mirrors, or window glass.
- **PLASTIC RECYCLING**: Includes all **CLEANED** plastic bottles and jars #1 to #7: soft drink bottles, milk jugs, detergent bottles, **FLATTENED** cartons, etc.
- **METAL RECYCLING**: Includes **CLEANED** aluminum cans, pie and baking pans, tin cans, steel food containers, **EMPTY** aerosol cans, and lids. Metal beverage cans, baking tins, foil, and food containers are also included in this material category. All items must be **CLEAN OF FOOD**.
- **CARDBOARD RECYCLING**: Includes corrugated cardboard, shipping boxes, cereal and dry food boxes, shoe boxes, tissue boxes, moving boxes, detergent boxes, soda/beer cartons, and paper towel/toilet tissue rolls. All boxes **MUST BE FLATTENED** for proper disposal.
- **PAPER RECYCLING**: Includes newspapers, inserts, labels, magazines, catalogs, paperback books, manila folders, letterhead, notebook paper (no backings), computer paper, envelopes (with windows), coupon books, index cards, calendars, and brown paper bags.

Remember that yard debris pick up from the Town of Southern Pines is scheduled the 2nd and 4th Wednesday of every month. Residents must put their yard debris on their own property, not the property of others or in the common areas. Also, yard debris should not be put out until the Saturday before the scheduled Wednesday pickup.

A Final Word

